



# Country Fact Sheet



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### I. CHECKLIST FOR VOLUNTARY RETURN

- I. Before the return
- After the return 2

### II. HEALTH CARE

- Ι. General information
- Medical treatment and medication 2.

### III. LABOUR MARKET AND EMPLOYMENT

- I. General information
- 2. Ways/assistance to find employment
- Unemployment assistance 3.
- 4. Further education and trainings

### IV. HOUSING

- I. General Information
- 2. Ways/assistance to find accommodation
- 3. Social grants for housing

# V. SOCIAL WELFARE

- **General Information** Ι.
- 2. Pension system
- 3. Vulnerable groups

# VI. EDUCATIONAL SYSTEM

- General Information Ι.
- 2. Cost, loans and stipends
- 3. Approval and verification of foreign diplomas

# VII. CONCRETE SUPPORT FOR RETURNEES

- Reintegration assistance programs Ι.
- 2. Financial and administrative support
- Support to start income generating activities

# **VIII. CONTACT INFORMATION AND USEFUL LINKS**

- International, Non-Governmental, Humanitarian Organizations
- 2. Relevant local authorities
- 3. Services assisting with the search for jobs, housing, etc.
- 4. Medical Facilities
- 5. Other Contacts

# I. Checklist for Voluntary Return



### **Before the Return**

#### The returnee should

- ✓ request documents from German authorities that might be needed later
  - required: birth certificates of children born in Germany (without these, serious problems may arise when entering the country or during the registration procedure), school diplomas, and certifications of vocational trainings and courses
  - recommended: recommendation letters from employers, EU driving licenses, proof of affiliation with any type of business, cultural or sport association
- acquire information concerning the arrival at the airport and the onward journey. There is no part of the country which is not accessible, except some areas which experience heavy snow in the winter
- ✓ check vaccinations (especially for children)
- find temporary accommodation: Upon return, returnees often do not have anywhere to go. Accommodation up to seven days is possible at governmentally covered reception centers

### **After the Return**

### The returnee should

- ✓ register with relevant authorities
  - reintegration department of the Ministry of Internal Affairs right after passing border controls at the airport or land border crossings
  - Civil Matters Administration Office in order to apply for IDs and to be recorded in the Civil Registration Books of Kosovo (if not already done)
- ✓ apply for social welfare. Social assistance offices are well-established in every town across the country. Criteria to benefit from social assistance are strict and only people in extreme need will be supported
- ✓ contact services assisting with the search for housing
- contact services assisting with the search for jobs. Employment Offices are located in each town throughout Kosovo, and returnees should visit them in order to register as job seekers
- √ apply for child care, schools or other educational institutions

# II. Health Care (1/2)

### **I. General Information**

The health care system in Kosovo operates on a local, regional, and national level: Local care is provided by so-called Family Medicine Centers which operate in more than 30 municipalities across Kosovo with very limited diagnostic capabilities. Family Medicine Centers and health service ambulances offer basic primary care services. They handle the bulk of health care related services in Kosovo. More specialized treatment is provided by six regional hospitals located in Kosovo's main cities. All the hospitals are operational, but their laboratories' capacity and X-ray departments are limited. Regional hospitals have some 450-550 beds each. Rather complex cases are dealt with on a national level. The respective institutions provide highly specialized medical services. One of the most important institutions is the Kosovo University Clinical Center (QKUK/KUCC), located in the capital city of Pristina. Here, 2,500 beds are available.

### Kosovo vaccination program:

Upon birth, Bacillus Calmette-Guérin (BCG) and Hepatitis B vaccines should be injected first, whereas DTP, poliomyelitis, hepatitis B and HIB I vaccines should be injected during the second month of a child's life. In their third month, a child receives DTP, poliomyelitis and HIB 2 vaccines in order to continue with DTP. In their forth month, poliomyelitis, Hepatitis B and HIB 3 vaccines follow. The cycle is completed with an MMR vaccination which is due between the 12th and 18th month of life. At the age of 6-7, children receive DT, poliomyelitis, and MMR vaccination orally. The process is finished when children/teenagers receive Poliomyelitis, DTP, and tetanus vaccines (12-18 years). If this circle is not completed, vaccination should continue where it was interrupted.

### Benefits:

There is no public health insurance system in place yet. Nevertheless, an established exemption system exists. When visiting a public health institution, patients who belong to predefined exemption categories pay a symbolic participation fee. This does not apply when specialized services are required.

Private health insurance companies offer comprehensive medical plans. However, these plans are not affordable for the wider population.

### Costs:

There is a patient co-payment of one euro for those who do *not* belong to the aforementioned exemption categories. Furthermore, depending on the required service, patients may incur some costs. On the local level, patients themselves usually have to finance their medication, as medical institutions generally face supply shortages. With regards to the regional and national level, fees depend on the type of treatment, and the medical institution. For instance, specialized treatment in Psychiatric Clinic of KUCC costs five Euro; other clinics might charge a different price.

### 2. Medical treatment and medication

### Medical facilities and doctors:

KUCC is the main public health establishment located in Pristina. KUCC is an umbrella organization with 15 specialized clinics. Besides this umbrella organization, the private health sector covers many medical fields. Generally, services tend to be of higher standard, albeit rather unaffordable for the wider population. Independent clinics of reference are the American Hospital, Aloka Clinic, Bahceci, Euromed and Rezonanca Hospital, Royal Hospital, and Lindja Hospital.

# II. Health Care (2/2)

### Procedure of admission:

For primary care, one first has to contact institutions on the local level (Family Medicine Centers and health service ambulances). If follow-ups are needed, regional hospitals located in the main regions of the country should be visited. If services are not sufficient at institutions on the regional level, patients will receive a written recommendation to enter the national level (mostly KUCC in Pristina).

### Availability and costs of medication:

Essential medicines are supposed to be available free of charge in every public health care center. Nevertheless, they are often out of supply and not available in public clinics. Independent pharmacies may be able to import needed drugs, but are most certainly expensive. Importing medication from neighboring countries and abroad is not uncommon due to shortages.

# **Health Care System: Access for Returnees**

### Eligibility and requirements:

Health care services are provided free of charge by public health institutions for specific groups. Returnees fall into this category, just as social welfare recipients, war veterans, single mothers, unaccompanied minors, and marginalized minorities.

The department of reintegration tries to assist returnees with their access to the national health care system. However, the department does not have a designated operational budget to directly support returnees if in need of medical services outside of the public health care system. Access is granted through visiting Family Medicine Centers and health service ambulances. If specialized services are required, they would need a recommendation letter from a general practitioner.

### Registration procedure:

Just like residents, returnees must fall under one of the categories which are exempted from payments and participation fees. No registration is required, except for proving the respective status.

### Required documents:

- Unemployment certificate
- Social assistance document
- Any other document to prove categorization

As a general rule, it is highly recommendable for the returnee to bring any proof of their medical history, especially diagnoses, documents of former and current medical treatments, doctors' opinions, and screenings. This recommendation applies in particular for medical services and records not available in Kosovo.

# III. Labour Market and Employment (1/2)

### I. General Information

In recent years, Kosovo registered constantly high economic growth rates in comparison to its South East European neighbors (World Bank 2019). However, this has not yet translated into a sustainable job creation process. Unfavorable factors (which until recently have remained unaddressed) are the reliance on remittances as drivers of household consumption, large-scale emigration (brain-drain), and low foreign direct investments. According to the most recent data International released the Labour Organization (2016), the unemployment rate in Kosovo is amongst the region's highest (27.5%). Women have a significantly lower labor participation rate than men (women: 16.3%; men: 51.8%). Youth unemployment (aged 15 to 24 inclusive) reaches 52.4%.

According to the national statistics bureau (Kosovo Agency of Statistics/KAS 2018), the most important sectors of employment in Kosovo are trade (17%), education (11.9%), and manufacturing (10.3%). Although not part of the European monetary union, Kosovo's official currency is the euro (€). The average income ranges between 400-500 EUR per month per capita, whereas the minimal wage is 200 EUR per month per capita.

# 2. Ways/assistance to find employment

There is no unemployment support scheme in place. Public sector jobs are published on websites and in national newspapers, but also on institutions' and agencies' information boards. In the private sector, informal channels (i.e. word of mouth) are commonly used. Employment in the private sector is underdeveloped.

Major websites for job-seekers include:

- www.appk.org
- <u>www.ofertapune.com</u>
- www.portalpune.com
- www.shkabaj.net
- www.gjirafa.com
- www.kosovajob.com

# 3. Unemployment assistance

# General information on public and/or private unemployment assistance:

There is no public unemployment assistance system established and no efforts can be observed in this direction. The only available assistance in such cases is through active labour market measures. It is mostly carried out by international organizations in cooperation with the Employment Agency of Kosovo. These are incentive programs to boost employment among youth, returnees and other groups through salary subsidies and job training schemes. Currently, Employment together with the United Nations Development Programme (UNDP) run a program to subsidize salaries for returnees with the help of the German development agency GIZ (e.g. DMAK centres) in order to support youth employment.

### Benefits and Costs:

Through these programs, jobseekers will be able get a salary subsidy of 150 EUR for up to one year for job placements and 150 EUR for up to six months as part of the on-job-training scheme.

# 4. Further education and trainings

Vocational trainings are available to unemployed persons and registered jobseekers belonging to ethnic minorities as well as vulnerable groups. Available vocational trainings include accounting, arc and gas welding, hairdressing, automotive electrics, general electrics, IT training, hydraulics, soldering, construction, carpentry, tailoring etc. Vocational training locations include Pristina, Mitrovica, Dolane, Peja, Gjakova, Prizren, Ferizaj and Gjilan. Two centers exist in Skenderaj and Malisheva (building and construction, commerce, administration and trade).

# III. Labour Market and Employment (2/2)

# **Unemployment Assistance: Access for Returnees**

### Eligibility and requirements:

There is no unemployment support scheme in place. However, a job-searching system exists which is run by the employment agency through its country-wide offices. In case of unemployment, no financial compensation is provided.

### Registration procedure:

Registration with employment offices is simple and does not require much time and effort. Returnees have to visit the closest office and ask to be registered as jobseekers. An interview will be conducted in order to have their professional background assessed. Subsequently, the returnee will be registered at the SIMP (Employment Management System).

### Required documents:

The returnee is required to present their ID, diplomas, and certificates. Supporting documents from German employers (such as written proof of work experience) are highly valued in Kosovo.



Credit: IOM / 2017

# IV. Housing

### I. General Information

Apartments in towns are widely available and the demand for them remains high due to the migratory movements from the rural population. This demand keeps rent prices high. As for rural areas, rents are very low. Approximate monthly rents in Pristina are:

- Studio/flat: I 50-200€;
- Apartment with one bedroom: 200-250€;
- Apartment with two bedrooms: 250-350€;
- Apartment with three bedrooms: 300-500€

Rents in other cities in Kosovo (e.g., Peja, Mitrovica, Ferizaj) are approximately 50-80 EUR cheaper than in Pristina. The price for electricity per KWh is 0.060 EUR, whereas the price for I m<sup>3</sup> of household water is 0.43 EUR as of 2018.

# Housing facilities for returnees/social housing

There are no special housing facilities for returnees, except for the refugee reception center which is hosting asylum seekers in Kosovo. Returnees are mostly accommodated in rented premises with a maximum stay of one year.

# 2. Ways/assistance to find accommodation

Apartments can be found through estate agencies throughout the country and through individual research. Inside the town of Pristina, the price to buy I m<sup>2</sup> of an apartment or house is between 700 and 800 EUR, whereas prices in other towns are lower and are between 500 and 600 EUR.

#### Main websites include:

- www.kosova-immobilien.com
- <a href="http://kosova-estate.com">http://kosova-estate.com</a>
- www.prona.net
- http://www.merrjep.com
- http://www.peshkuiarte.com

# 3. Social grants for housing

Social Work Centers are the main providers of social grants for housing, beyond occasional support offered by some NGOs. However, these centers only assist those persons who participate in the social aid scheme, and in particular cases, those being affected by natural disasters like fire, earthquakes, flooding, etc.

# Housing: Access for Returnees/Vulnerable Groups

### Are there any shelters available where returnees could temporarily stay after return?

There are government shelters dedicated to returnees. The stay, however, is limited to seven (7) days. Extension is possible. If approved by the Department of Reintegration upon providing strong evidence, exceptions can be granted.

### Are there any governmental shelters?

Beside the shelter described above, there are no other government shelters dedicated to returnees. The Department of Reintegration provides sheltering solutions to those in need through contracting private accommodations for returnees.

Are there any housing/shelter opportunities for VoT, victims of domestic violence, single mothers? There are private and public shelters which host women and victims of domestic violence. Victims of violence of low risk are sheltered in private shelters. These host women till the alleviation time, whereas state shelters host victims evaluated as high at risk. Both sectors face limitations in terms of capacity and funding, especially those in the private sector. The latter also heavily depend on donors. To get accepted into a sheltering program, victims must have reported their case to local police.

# V. Social Welfare (1/3)

### I. General Information

In order to obtain social assistance, applicants should visit Social Work Centers and check if they fall under criteria determined by the Ministry for Labor and Social Welfare.

### Costs:

The financial support provided by social assistance schemes has a very general character: As it is given in cash, it is designed to cover very different acute needs. However, there exists an upper limit for financial assistance. If personal needs exceed that limit, no additional assistance will be provided.

### Benefits:

The person must visit the nearest Center for Social Work for further information and submission of their documents. The maximum amount of support granted to single parents is 90 EUR per month. There are no further grants. The social scheme is inflexible. Thus no other forms of assistance (e.g. child allowance) are available.

### Eligibility and requirements:

Category one:

- persons over 18 years, with permanent disabilities who are not capable to work; persons over 65 years; permanent care givers for persons with disabilities and over 65 years
- persons up to 14 years of age; persons between 15 and 18 years of age, attending regular education; single parents with at least one child under the age of 15

### Category two:

- Families with one person capable of working and at least one child under the age of five or a person taking permanent care of an orphan under the age of 15.
- The same criteria apply to returnees

# Registration procedure for social security and insurance:

Centers are located in every municipality of Kosovo. Applicants must present written confirmation of their unemployment status which is issued by the Employment Offices in each respective municipality.



# V. Social Welfare (2/3)

### Required documents:

- ID of the Republic of Kosovo
- birth certificates of all family members
- death/divorce certificate and a declaration of family unit

# 2. Pension System

10% of the workers' gross salary has to be paid into the public pension insurance fund (5% by the employer and 5% by the employee). The basic (or elderly) pension scheme is one of the mandatory forms of pension and is given to every permanent citizen of Kosovo over 65 years of age, without any other requirements. The monthly basic pension scheme is 75 EUR. The monthly contribution pension scheme is 158 EUR. Medical issues are covered by the individual. There are also pensions for disabled persons.

### Costs:

There are three levels of payments which pension contributors have to pay. The first level ranges from 0-80 EUR salary a month and no taxes.

The second level ranges from 80-250 EUR and is taxed with 5 %. The third levels covers 250-540EUR as well as above 540EUR and is taxed with 10 %. In this case, the employee will have to pay 5% of his/her salary and the employer 5% respectively in the name of pension fund.

### Benefits:

Three categories of pensions exist:

- basic pension or age pension scheme involving contributions of 75 EUR for every resident regardless of education or employment status
- pension based on the individual's work experience involving contributions of 120 EUR and,
- pension based on contributors with work experience and educational degree

Contributions depend on the individual status:

- Primary school completers that have previously contributed to the pension fund contribute 158€;
- High school attendants without degree contribute 172€;
- High school degree holders contribute
  186 €
- University degree holders contribute 230€

# **Pension System: Access for Returnees**

### Eligibility and requirements:

Any resident of Kosovo is eligible to access the basic pension fund of Kosovo, whereas the contribution pension scheme can be accessed by those who have previously worked and contributed to the pension fund.

### Registration procedure:

Applicants must visit the Centre for Social Work in their respective towns and contact the person in charge at the Pension Department. Applicants must submit their relevant documents (ID, bank account and other requested documents). Once a bank account has been provided, the beneficiary will receive their pension on their account.

### Registration documents:

- The basic (or elderly) pension is paid to all persons who are permanent citizens of the Republic of Kosovo who possess identification documents and who have reached the age of sixty-five (65) years. It is paid regardless of whether or not they were employed as long as they meet the pension law criteria. The monthly amount of this pension is 75 EUR.
- For the contribution pension scheme, bring copy of ID, certificate or diploma of education level and birth certificate
- For pensions for the disabled, bring an ID from Kosovo, be between 18 and 65 years of age, and provide medical evidence proving permanently disability

# V. Social Welfare (3/3)

# 3. Vulnerable Groups

Recognized categories include single mothers, unaccompanied minors, victims of trafficking, and disabled persons. Access to social services is very limited and evaluated based on strict eligibility criteria as a result of the governments' limited financial resources.

Social Work Centers are the main contributors to the well-being of vulnerable groups. Some NGOs and international organizations support specific vulnerable groups in Kosovo, such as victims of trafficking and unaccompanied minors.



# VI. Educational System

### I. General Information

Compulsory education applies to children aged 6 to 11 years. Upon completion of secondary school, students must take a national test. Tertiary studies are available at Bachelor's, Master's and PhD level. Students may choose full-time or part-time studies. The University of Pristina (UP) is the only public university in Kosovo.

Educational Level	Age
Child care / nursery school	0,5 - 3
Kindergarten	3 – 6
Primary Level	
Elementary School	6 – 10
Secondary Level	
Middle School	10 – 15
High School, Vocational training etc,	15 – 19
Higher Education	
College, University, Professional School etc.	From 19

### 2. Costs, loans and stipends

Primary and secondary education in the public sector are free of charge. Up to the fifth grade of primary school, the government pays for the pupils' books.

There are stipends and loans provided by different institutions, including the Ministry of Science, municipalities, embassies in Kosovo, international organizations and private sector donations such as the Golden Eagle Company. The funds and criteria vary depending on the donor, but in most cases, applicants should present proof of registration with an educational institution, proof of being resident of Kosovo, or of the respective municipality if the municipality is the donor. Additional documents may be requested by the donor. If the Ministry provides the grant, students must apply at the Ministry Board in charge or the municipal board for education.

# 3. Approval and verification of foreign diplomas

Verification of foreign diplomas needs to be proceeded by the National Centre for Diploma Verification (NARIC), a specialized body of the Ministry of Education. To verify a diploma, the applicant must provide the following documents: Proof of fee payment (20 EUR), copy of ID, NARIC application form, original diploma, two verified copies of original diplomas/certificates, two verified copies of transcripts, apostille translation of diploma and annexes, if available.

# **Educational System: Access and Registration Procedure for Returnees**

For children, the first step to access the educational system is the verification of diplomas and certificates, and providing a birth certificate. Once these documents are collected and verified, parents need to visit the closest school and apply for access.

After application, the children go through a test. This test is designed to assess their academic levels and abilities in different subjects. Based on the results, they will be assigned to the pedagogically appropriate class.

Procedures are simple and in most cases registration goes smoothly. Education is compulsory.

# **VII. Concrete Support for Returnees**

# I. Reintegration assistance programs

The Government of Kosovo budgeted a 3.5 million EUR reintegration fund dedicated to the reintegration of Kosovar returnees. This fund aims at providing support in different forms (e.g. non-food items, hygienic food, items, accommodation. business start-ups, renovation, construction). Effective as of last year, only those who have been living abroad for more than one year are eligible to benefit from the fund. Most of the reintegration activities have been transferred to relevant institutions. Regarding employment and self-employment, Employment Centers are in charge of delivering assistance. Regarding social matters, the Center for Social Work and other relevant institutions are in charge.

Applications need to be submitted to the Municipal Return Offices (MRO) established in every municipality. Business start-up assistance can go up to 3000 EUR in-kind.

Moreover, employment centers and UNDP both support returnees with salary subsidies.

# 2. Financial and administrative support

Besides Centers for Social Work which are the main contributors, there are no other institutions or organizations to provide financial support.

Administrative support is offered by the CRP/K, organization which is a UNHCR body. Many returnees are beneficiaries. In the regional context, CRP/K support to returnees and internally displaced persons is important, too.

# 3. Support to start income generating activities

Support is limited to sporadic interventions of international organizations and civil society organizations, as well as bank loans that are available at any time. German GIZ, UNDP, USAID and foreign embassies in cooperation with local institutions and civil society frequently publish calls for grants for starting up businesses. However, there is no institution or organization which offers support to start-ups specifically.



# VIII. Contact Information and Useful Links (1/4)

# International, Non-Governmental, Humanitarian Organizations

### **UNDP – United Nation Development Program**

Zagrebi St. No. 58, 10000 Prishtina, Kosovo

Tel.: +383 (0) 38 249066 Email: registry.ks@undp.org Internet: http://www.ks.undp.org

### **World Bank Kosovo**

Str "Lidhja e Pejes" 177, Tel.: +383 (0)38 22 4454 1100 Email: wbg-kosovo@worldbank.org Internet: www.worldbank.org

#### **CARITAS KOSOVO**

Str. Rexhep Bislimi 70000, Ferizaj, Kosovo Tel.: +383 (0)290 328 110

Internet: www.caritaskosova.org

#### **GIZ KOSOVO**

Rr. Anton Çetta Nr. I, 10000 Prishtina, Kosovo

Tel.: +383 (0) 38 233 002 100 Email: giz-kosovo-buero@giz.de Internet: www.giz.de/en/worldwide

#### **URA 2 – BRUEKE 2**

Mark Isaku Nr. 24, 10000 Prishtina, Kosovo

Tel.: 3383 (0) 3823 3002 100 Email: ura.kosovo@bamf.bund.de

Internet: www.bamf.de

### **AWO Nürnberg**

Address Line I: Perandori Dioklician Nr. 14 10000

Prishtina, Kosovo

Address Line 2: Gartenstraße 9 90443 Nürnberg,

Deutschland

Tel.: +383 (0) 292 3067

Internet: www.awo-nuernberg.de/en/migration-and-

integration/the-kosovo-project/

### **UNHCR**

Address: Lorenc Antoni Str. no 26, Pejton, 10000 Pristina

Tel.: +383 (0) 38 241 509 Email: halilis@unhcr.org Internet: www.unhcr.org

### **DIAKONIE KOSOVO**

Address "Te Rampa" 41000, Mitrovica, Kosovo

Tel.: +383 (0)28 535 302

Email: info@diakoniekosova.org Internet: www.diakoniekosova.org

#### **MOTHER THERESA ORGANIZATION**

Address: St. Mujë Krasniqi" pn Ulpiana U1/1, Pristina 10000

Tel.: +383 (0)38 542864 Email: ntereze@yahoo.com

Internet: <a href="https://www.facebook.com/ShoqataNenaTereze">https://www.facebook.com/ShoqataNenaTereze</a>

#### **RED CROSS OF KOSOVA**

Address: Rr. Tirana nr 27 A, 10000, Prishtina

Tel.: +383 (0) 38 221 427 Email: Info@redcross-ks.org

# VIII. Contact Information and Useful Links (2/4)

### Relevant local authorities (employment offices, health/pension insurances etc.)

### **Reintegration Department of Ministry of Internal Affairs**

Address: Str. "Luan Haradinaj" p.n. Prishtinë

Tel.: +383 (0) 38 521 266 Internet: www.mpb-ks.org

# **Employment Agency of Kosovo**

Address: Str. "UÇK" nr. I 10000 Prishtina, Kosovo

Tel.: +383 213 022, centrex: 200 26 084

Internet: http://mpms.rks-gov.net

### **Employment Center Prishtina**

Address: Str "Tirana", 41000, Prishtina, Kosovo

Tel.: +383 (0)38 243 427

Internet: <a href="http://mpms.rks-gov.net">http://mpms.rks-gov.net</a>

### **Vocational Training Department**

Address: Str. "UÇK" nr. I 10000 Prishtina, Kosovo

Tel.: +383 213 022, centrex: 200 26 084

Internet: http://mpms.rks-gov.net

### Pension Department of Ministry of Labor and Social Kosovo Chamber of Commerce Welfare

Address: Str. "UÇK" nr. I 10000 Prishtina, Kosovo

Tel.: +383 (0)38 21 I-664

Email: bahri.xhaferi@rks-gov.net Internet: http://mpms.rks-gov.net

Address: Str. Nenë Tereza No.20, 10000 Prishtina, Kosovo

Tel.: +383 (0) 38 224 299 Email: info@oek-kcc.org Internet: <a href="http://oek-kcc.org">http://oek-kcc.org</a>

# Services assisting with the search for jobs, housing, etc.

### **APPK ORGANIZATION**

Address: Str. "Zenel Salihu", nr. 4, 10000 Prishtina

Tel.: :+383 (0)38 24 34 74 Internet: http://appk.org

### **KPA - KOSOVO PROPERTY AGENCY**

Address: Perandori Justinian, st. no. 71, Qyteza Pejton,

Prishtine.

Tel.: +383 (0)38 249-918 Internet: www.kpaonline.org

### **GJIRAFA**

Address: Ahmet Krasniqi, Veranda C2.7 Hyrja II, Lokali 7,

Prishtina, Kosovo

Tel.: +383 (0) 44 991 206 Email: contact@gjirafa.com Internet: <a href="https://gjirafa.com">https://gjirafa.com</a>

#### Kosova Immobilien

Address: Str. Egrem Qabej 13, 10000 Prishtina, Kosovo

Tel.: +383 (0)38 248 165

Internet: www.kosova-immobilien.com

### **Kosova Estate**

Address: Garibaldi 1/2 street, 10000, Pristina, Kosovo

Tel.: +383 (0)49 141 993

Email: contact@kosova-estate.com

### **Portal Pune**

Address: Str. "Ekrem Rexha" Arberia III C2.1, 10000

Prishtina, Kosovo

Tel.: +383 (0) 49 606 610 Email: info@portalpune.com

Internet: <a href="https://www.portalpune.com">https://www.portalpune.com</a>

# VIII. Contact Information and Useful Links (3/4)

### **Medical Facilities**

### **KOSOVO UNIVERSITY CLINICAL CENTRE**

Address: Lagjia e Spitalit, Prishtinë 10000, Kosovë

Tel.: +383 (0)38 500 600 Email: info@shskuk.org

### **REGIONAL HOSPITAL OF MITROVICA**

Address: Lagjja Bair, 40000, Mitorvica, Kosovs

Tel.: +383 (0)43 997 788

Email: info@spitali-mitrovice.com Internet: http://spitali-mitrovice.com

### **REGIONAL HOSPITAL OF PEJA**

Address: "Mother Theresa", 30000, Peja, Kosovo

Tel.: +383 (0)49 930 254

Internet:: www.spitali-peje.com

### **REGIONAL HOSPITAL OF PRIZREN**

Address Line I

Tel.: + 383 (0) 29 243 134

Email: spitali.prizren.dr.avdaj@hotmail.com

Internet: <a href="http://spitali-prizren.com">http://spitali-prizren.com</a>

### **REGIONAL HOSPITAL OF GJAKOVE**

Address: "Isa Grezda", 50000, Gjakova, Kosovo

Tel.: +381 (0)390 320 021 Email: info@spitali-gjakove.com Internet:: http://spitali-gjakove.com

### **REGIONAL HOSPITAL OF FERIZAJ**

Address: Ferizaj Centre, 70000, Kosovo

Tel.: +383 (0)290 321 262

### **REGIONAL HOSPITAL OF GJILAN**

Address: Gjilan Center, 60000 Gjilan, Kosovo

Tel.: +383 (0)280 321 111

#### **REGIONAL HOSPITAL OF VUSHTRRI**

Address Line 1

Tel.: +383 (0)28 572 110

Email: spitali\_sheikhzayed@hotmail.com

### **AMERICAN HOSPITAL IN PRISHTINA**

Address: Str "Shkupi" 25, 10000, Prishtina, Kosovo

Tel.: +383 (0)38 221 661

Email: info-ks@spitaliamerikan.com Internet: http://ks.spitaliamerikan.com

### **REZONANCA**

Address: Peyton city, Adrian Krasniqi Nr.3, 10000 Pristina

Tel.: +383 (0)38-243-801

Email: rezonanca\_pejton@hotmail.com Internet: www.rezonanca-rks.com

#### **EUROMED**

Address: Mother Teresa Nr 158, 12000 Fushe Kosove

Tel.: +383 (0)38 534 072

Email: recepcionieuromed@hotmail.com

### **KAVAJA HOSPITAL**

Address: Magjistralja Prishtine-Ferizaj, 10000, Prishtina,

Kosovo

Tel.: +383 (0)38 60 60 62

Email: kavajahospital@gmail.com

# VIII. Contact Information and Useful Links (4/4)

# Other Contacts (e.g. NGOs for women and children, microcredit-lending)

### **PVPT/MVPT CENTRE**

Address; Pejton Place, Prishtina 10000, Kosovo

Tel.: +383 (0) 38 609 140 Email: pvpt.ngo@gmail.com Internet: http://pvptcenter.net

### **TERRE DES HOMMES**

Address: Str "Rrustem Statovci" 11/2, Prishtina 10000,

Kosovo

Tel.: + 383 (0)38 244 574 Internet: <u>http://www.tdh.ch</u>

### Kosovo Women's Network

Address: Feriz Blakçori Str., 2nd Floor, No. 8, 10000

Prishtina, Kosovo

Tel.: +383 (0) 38 245 850

Internet: http://www.womensnetwork.org

#### **FINCA**

Address: Robert Doll Nr.112, Prishtina 10000, Kosovo

Tel.: +383 (0)38 609 721 Email: info@fincakosovo.org Internet: http://kosovo.finca.org