

THE ISLAMIC REPUBLIC OF IRAN

COUNTRY FACT SHEET 2022

Photo: Unplash 2019, Faruk Kaymak

PUBLISHER

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For further information on voluntary return and reintegration, please visit the information portal www.ReturningfromGermany.de, or contact your local return and reintegration office.

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TABLE OF CONTENTS

1. HEALTH CARE	_____
2. LABOUR MARKET	_____
3. HOUSING	_____
4. SOCIAL WELFARE	_____
5. EDUCATION	_____
6. CHILDREN	_____
7. CONTACTS	_____
8. AT A GLANCE	_____

1 HEALTH CARE

General information on health care

There are four types of primary health insurance policies available to citizens in Iran, including Tamin-Ejtemaei, Salamat, Khadamat-Darmani and Nirouhayeh-Mosalah. The primary insurance coverage includes assistance with medication, medical and hospital services, vaccination, and so on. Cosmetic surgeries are not covered by the insurance coverage and are not supported by the insurer. Generally, primary health insurance coverage is limited and for more services, people usually seek the supplemental health insurance, which is funded by private companies. The supplemental insurance is an extra or additional insurance that people can purchase to help them pay for services and deductible that their regular insurance does not cover. Due to the development of new treatments, enhanced medical costs and the increasing demand for coverage and diversification of insurance services, supplemental health insurance companies help people to deal with medical costs. To name a few, the following insurance companies offer private health insurance coverages. The related premium varies according to the type of coverage, age, etc.:

- Iran: Tel.: +9821 86092238, Fax: +9821 88954669, +9821 88954698, <http://iraninsurance.ir/home>
- Asia: Tel.: +9821 88800950-60, E-Mail: info@asiainsurance.ir, www.bimehasia.com
- Alborz: Tel.: +9821 1574, <http://www.alborzins.com>
- Novin: Tel.: +9821 23047, Fax: +9821 22923846, Website: <https://www.novininsurance.com>

The benefits vary according to the

provided plan, which the client will be informed about upon registration. All costs will be covered by the employer if the returnee begins to work in an Iranian organization or business. Otherwise, the costs will have to be paid by the returnee personally.

Information on rare disease

There are some supporting organizations for rare diseases in Iran, which provide different services to people who are suffering from these kinds of diseases. Foundation of Rare Disease is a national none-profit entity which provides wide range of services including research, awareness raising, capacity building and financial supports to patients. The list of rare diseases, specialized clinics and laboratories are available on their website: <https://radoir.org/fa>

Other useful websites for rare disease patients:

- Registration link for rare disease patients: <http://84.241.37.244:2021/sabna/>
- Rare disease management site: <https://rda.behdasht.gov.ir/login>

Nader Specialist Clinic Affiliated to Foundation of Rare Disease, this clinic provides services such as injection, ECG, EEG, EMG, echocardiography, audiogram, endoscopy with anesthesia, endoscopy without anesthesia and pap smear test. Patients can also benefit from free counselling by telephone through +98 2166919371-2 and book their appointment online through below-mentioned website: <https://clinic-nader.ir/>

1 HEALTH CARE



Photo: Unsplash 2020/ Ashkan F.

Address: No. 14, 1st Floor, Mohajeri Khameneh Alley, Northern Jamal Zadeh St., Azadi Ave., Enqelab Square, Tehran, Iran, telephone: +98 2166919371-2

Nader Pathological Lab

At present, Pathological Laboratory of Nader Specialist Clinic provides services in following sections:

Online appointment booking, online counselling, reception and sampling, medical tests at home, hematology and coagulation, serology, blood biochemistry, urine biochemistry, hormonology, immunology, urine analysis and microbiology, parasitology, pathology, cytology and sending medical exam results., website: <https://lab-nader.ir/>

Address: No. 14, 1st Floor, Mohajeri

Khameneh Alley, Northern Jamal Zadeh St., Azadi Ave., Enqelab Square, Tehran, Iran, telephone: +98 2166919373-4

Iranian Red Crescent Society (IRCS)

The Red Crescent Society of the Islamic Republic of Iran (IRCS) was established in 1922 and was recognized by the International Committee of the Red Cross and later was admitted at the International Federation of Red Cross and Red Crescent Societies (initially known as the League of Red Cross Societies). Wide range of services are provided by this organization among which their health care services include, to name a few, physiotherapy, vocational therapy, audiometer, speech therapy, hydrotherapy, clinical nutrition, neurology,

clinical hypnotises and mechano therapy. In addition, there are some free online courses in different areas such as Measurements in incidents, First Aid Tips, COVID-19 prevention and vaccination, etc. available on <https://learn.khadem.ir/>, website: <http://rcs.ir/>

Address: Solh Building, Valiasr Ave., Tehran, Iran, phone: +982188201000-9

Charity Foundation of Special Disease
Charity Foundation of Special Disease is an Iranian non-governmental entity which provide health care services for patients suffering from special diseases of Thalassaemia, Hemophilia, Chronic renal failure, dialysis, and hemodialysis, Kidney transplantation, EB, Diabetes, Cancer, MS, and Autism. It 10 branches in 10 different cities of Iran.

Address: NO. 2, Eastern Saeed alley, western Bahaar Street, north Kaaveh Boulevard exit, Sadr highway (west to east), Tehran, Iran, tel: 021-783465 , 021-783467, fax: 021- 22765423, e-mail:info@cffsd.org, cffsd@ymail.com, www.cffsd.org

Soudeh Medical Center

Affiliated to Charity Foundation of Special Disease, Soudeh Medical Charity Center, which is located in southwest of Tehran, is a specialized medical entity for a category of diseases which are referred to as special disease in Iran. This charity complex includes departments of hemodialysis, thalassemia, hemophilia, diabetes clinic, pathobiology laboratory, general medicine clinic, specialized and sub-specialized department, health center, psychological counseling unit, nutrition and assistance units.

It is noteworthy that this center is the largest Hemodialysis center in southern part of Tehran and provides free medical services to more than 400 people who are suffering from kidney failure.

It also supports patients who are struggling with other issues in their life in addition to illness, in order to solve some of their economic problems and follow up their social and livelihood affairs by paying for their transportation, accommodation, medicines, providing dowry for patients' children, counseling and obtaining discounts on medical expenses and Hospitalization.

Address: Imam Khomeini Sq., Shahrak Vavan, Islam Shahr, Tehran, Iran, telephone: +9821 54469, direct reception: +98 9375794646, Website: <https://soodehmc.ir/>

Availability of medical facilities and doctors

Almost the whole rural population has access to Primary Health Care (PHC) services delivered in health houses and rural health centres. However, this number decreases in urban areas but private sectors properly compensate for this deficiency. At the national level, the Ministry of Health is exercising the governance, policymaking, planning, financing and steering of the programs. At the provincial level, the Universities of Medical Sciences and Health Services are the most significant government institute to provide people with health services and meet their demands in the domain of individual, collective, and environmental health. At the township and rural level, a District Health Network, comprised of a district health centre, urban and rural health

centres, health posts and health houses, is charged with this responsibility. Besides the Universities of Medical Sciences and Health Services, part of the services are provided by insurance companies and the Social Welfare Organization's provincial and district units. The peripheral units (health houses/rural health centres) in the premises of medical sciences universities offer health services free of charge. In other units, the patients avail themselves of the services they need by paying a part of the amount based on their health insurance. The health system has completed 161 projects in 2020 to build rural health centres in order to improve access to health services. By focusing on the referral system and family physicians, the health system has also activated service packages for prevention, care and treatment in rural areas. Although there were shortages in importing some special medicine groups during the recent sanctions against Iran, there is no serious lack of medicines, specialists, or equipment in the public health system of Iran. However, this issue has caused an increase in the prices of some medicines. Pharmaceutical products are vastly imported under the supervision of the Ministry of Health. The private sector is available especially in larger cities and offers various ranges of prices for those who want to benefit from private hospitals and health services. Almost all health services are available in public hospitals at a lower price and could be covered by the health insurance. However, due to queues and waiting, long duration of admission, overcrowded public centres and better services at private health centres, people may prefer to pay more and instead refer to private health facilities.

Admission to medical facilities

There are hospitals and clinics available in every district of all cities in Iran. It is mandatory for all hospitals to accept emergency cases 24/7 and for less urgent situations, it depends on the patient's decision to refer to a doctor, a clinic, or a district hospital. It would be best to contact each centre first to make an appointment.

Availability and costs of medication

The Red Crescent has been determined as the focal point for the importation of specific medicines and provides such medicines for specific patients through designated pharmacies. In general, most of the medicaments are available in Iran. Some medications might have a high price due to sanctions. Medicaments are usually only distributed in small quantities, in order to avoid resale on the black market. Contact details of major pharmacies:

- Helal Ahmar Pharmacy: No. 290, Taleghani Ave., Sephadob Gharani Cross-section, Tehran, Iran, Tel.: +9821 88803876-9
- Aban Pharmacy: Karim Khan Zand Ave., in the corner of North Kheradmand St., Tehran, Iran, Tel.: (0098 21) 88849011-5
- Consult the following website to find information about other Helal Ahmar pharmacies: <http://www.mpo-helal.org/fa/pharmacylist/centralpharmacy>

General information on COVID-19

There are many informative materials on COVID-19, which can be seen on streets, treatment centers and other

1 HEALTH CARE

public areas in the form of banners, posters etc. Here are some links of websites, on which some leaflets and flyers regarding COVID-19 measures can be found:

- <http://dh.zaums.ac.ir/39136.page>
- <https://health.nkums.ac.ir/Category/33041>
- <http://iec.behdasht.gov.ir/uploads/broshour.pdf> information brochure
- http://iec.behdasht.gov.ir/uploads/poster_a3.pdf Poster
- http://iec.behdasht.gov.ir/uploads/hand_washing02.pdf
- <http://iec.behdasht.gov.ir/uploads/corona.pdf>

People are advised to call 4030 in case of recognizing COVID-19 symptoms. If they need medical examination or COVID testing, they can attend 16-hour treatment centers or reference hospitals. Also non-governmental laboratories for COVID testing are available.

There is no country-specific program for the public or migrants in this regard. All people including Iranian returning migrants, and migrants residing in Iran can approach the public health care system to receive COVID-19 treatment.

As part of its COVID-19 response, the IOM proposed strategic actions. These included coordinated prevention, containment, and response by stakeholders at the national, subnational, and cross-border levels. These actions were intended to help control the transmission of the virus and mitigate its negative impact on society, as well as reduce a tremendous burden on the health care system. The

developed response by IOM embraces two major pillars as follows:

- Risk Communication and Community Engagement (RCCE): Support migrant outreach and education efforts; mobilize migrant communities and networks in linguistically and culturally appropriate methods.
- Points of Entry (PoE): IOM supports government and other key partners to enhance the preparedness of prioritized points of entry, camps, and process centers where migrants have the most presence.

Access for returnees

Eligibility and requirements: All Iranian citizens, including returnees, are eligible for PHC and further health care services. There are two different types of public health insurance coverages: either through employment (Tamin Ejtemaei) or self-payer (Tamin Ejtemaei, Salamat and Khadamat Darmani).

Registration procedure: self-payer (Tamin Ejtemaei, Salamat and Khadamat Darmani).



Photo: Unsplash 2020/ Milad Fakurian

2 LABOUR MARKET

General information on labour market

According to the latest data released by the Statistical Centre of Iran in the spring of 2021, the economic participation rate (activity rate) of the 15 year old and older population indicates that 41,4 per cent of the working age population (15 years and older) were economically active whether they were in the employed or the unemployed category. The results also show that the economic participation rate among women is lower in urban areas than rural areas and compared to that among men. The study of the trend of changes in the economic participation rate of the whole country shows that this index increase by 0,4 per cent compared to the same period of the previous year (spring 2021). The examination of the employment ratio of the population aged 15 years and older indicates that 37,7 per cent of the working age population (15 years and over) were employed. This index was higher among men and also in rural areas. The minimum monthly wage set by the Supreme Labour Council's resolution for a single person (<https://shoghl.mcls.gov.ir/portal>) in 2022 is IRR 56,797,500 which has increased to 53,3 per cent compared to last year. More details are provided on: <https://en.ima.ir/>

A survey of the unemployment rate of the population aged 15 years and older shows that 8,8 per cent of the active population (potential labour force) is unemployed. A survey of the proportion of employees aged 15 years and older with the normal work time of 44 hours or more shows that 33,5 per cent of workers typically work 44 hours or more per week. The rest of the workforce work less than 44 hours

for economic reasons such as recession, failure to find jobs with longer working hours, being in non-working seasons, and workers being demanding and ready to do extra work in the reference week.

Finding employment

To access the labour market, it is necessary to hold an ID. To start a business, a special permission from the relevant labour union is necessary. Employment offices throughout the country under the Ministry of Labour provide services for job seekers. They provide help to find suitable jobs based on the person's qualifications and experiences. For more information visit below website: <https://karyabi.mcls.gov.ir/fa/dakheli> Holding a valid vocational certificate or university degree increases the chance to find employment. The most efficient way to find a job is through the internet and social media. There are also some websites to find job vacancies:

- <https://www.e-estekhdam.com/>
- <https://karboom.io/jobs>
- <https://iranestekhdam.ir/>
- <https://www.sheypoor.com/>
- <https://jobinja.ir/>
- <https://shoghl.mcls.gov.ir/portal>

Unemployment assistance

There is no unemployment assistance provided by the state unless you or your employer have paid a specific amount to an insurance company per month for this reason during the working period (at least six months). The minimum monthly fare to be paid as social welfare (including health insurance/ pension/ unemployment assistance fare) is 30 percent of the person's monthly salary.

2 LABOUR MARKET

This is considered as the insurance premium, out of which 23 percent should be paid by the employer and 7 percent by the employee. Those who have paid the fare at least for six months in a row, are eligible for 55 per cent of the declared monthly wage. All employed persons who have paid at least six months of insurance premiums and have been unwittingly unemployed can enjoy unemployment insurance benefits for at least six months. Retirees, foreigners and people with disabilities are considered as exceptions.

Further education and training

There are many private vocational training centres in Iran. Due to the high rate of unemployment, the Government is trying to promote these centres through Iran's Technical and Vocational Training Organization. A list of schools and other institutions related to education/ training is available in all municipalities. More information about vocational training centers is available on: <http://inst.tehrantvto.ir/index.aspx?pageid=246>

Access for returnees

Eligibility and requirements for unemployment benefits: Those who have paid a specific monthly amount to an insurance company or their employer has paid its share for at least six months are eligible to receive this type of assistance.

Registration procedure: , are eligible to receive this type of assistance.



Photo: Unsplash 2019/ Omid Armin

3 HOUSING

General information on housing

Various parameters affect the housing prices. Some of them are more effective than other parameters because they change daily. For example, the price of land is not a parameter to be determined on a daily basis, but the exchange rate and price of ironware, especially rebar, are always two of the main drivers of the housing market. Due to high inflation and volatility in the overall economic situation, the average housing prices in Tehran have risen. According to the latest statistics

in spring 2022, the average apartment price for one square meter in Tehran is about IRR 330,000,000 which had a significant increase compared to last year. Apartment prices vary depending on its location in every district of Tehran and also every city. More detailed information is available on: <https://www.mrud.ir>, <https://kilid.com/>

In general, there are sufficient houses and apartments available in Tehran and throughout the country. The price of purchasing or renting a residence



Photo: Unsplash 2018/Iman Soleimany Zadeh

3 HOUSING

depends on the area. Renting a property in Iran usually requires a deposit and a monthly rent. These also vary according to the location, property condition, and size. Government-provided housing is only available for some of government employees. Returnees without a place to stay can stay in hotels until they find a solution. Accommodation and living costs in urban areas are higher than rural areas, however, it should be noted that the variety and availability of accommodation are also higher in these areas.

Finding accommodation

There is limited governmental allowance for purchasing and renting accommodations and people have to adjust their financial capacities and budget to rent or buy an accommodation. The best way to find properties is to visit real estate agencies. These are available even in small villages in Iran. There are also some useful websites to search for an accommodation online: <https://kilid.com/>, <https://delta.ir/>, <https://www.ihome.sale/>

Social grants for housing

Maskan Bank offers a wide range of housing loans to address the varied needs of the consumers. Housing loan eligibility is primarily dependent on the credit history and repayment capacity of a person. There are other factors that determine the eligibility for home loans such as age, marital status, financial position, income, other financial obligations and so on. More information is available on the following website: <https://www.bank-maskan.ir/rial-loans> Eligible families

can also benefit from rental loans. For more information and registration visit below website: <https://saman.mrud.ir/> There are some organizations in Iran which support individuals based on their vulnerability. Disabled people, female householders, elderly persons, etc. are supported by the Behzisti Organization and Khomeini Relief Foundation. These organizations help vulnerable people to rent accommodation. Eligible individuals receive a monthly allowance under special conditions for basic needs such as housing. Due to the rising trend in housing prices and the decline in incomes, these amounts cannot cover housing costs in Iran.

Access for returnees

There is no shelter for returnees to Iran for temporary stay after their return, but for the returnees under IOM Assisted Voluntary Return and Reintegration (AVRR) project, hotel rooms could be booked for a few days upon request. For more information please contact IOM offices in the country you are staying. Temporary shelters also known as Garm Khaneh only accommodate extremely vulnerable homeless people and drug addicts. Housing/ shelter for VoTs, victims of domestic violence, single mothers etc.: There are social emergency services providing counseling sessions, protection, and shelter for extremely vulnerable groups and victims of domestic violence. The social emergency is available through the phone number: 123. More information can be found at: <http://123.behzisti.ir/>

4 SOCIAL WELFARE

Social welfare system

Iranian citizens can apply for social and health insurance through Tamin Ejtemaei. Other services might be offered by employers or private insurance companies.

Access for returnees

Eligibility and requirements: All Iranian nationals, including returnees, are eligible for the public social and health insurance through Tamin Ejtemaei organization which is the only public insurance system in Iran. Website: <https://en.tamin.ir/>, Registration to receive online services: <https://eservices.tamin.ir/>

Registration procedure: Returnees can register through the website mentioned above, which leads them to required documents according to their selected plan.

Pension system

There are three types of insurance coverages available to all Iranian citizens in the Iranian social welfare system: 1- Compulsory - which includes the employees insured by the employer, in which 7 percent of the premium is paid by employees and 23 per cent is paid by employers.

2- Arbitrary - which is available to the owners of the businesses. There are three premium rates of 12, 14, and 18 percent which is payable by the insured persons, and, the government is required to pay 2 percent of the premium. The system covers all employed and self-employed persons. Self-employed persons may choose different levels of coverage.

3- Voluntary - which is available for

previously insured persons from the age 18 - 50 with at least 30 days of coverage and its premium is 27 per cent which is fully payable by the insured person. The applicants whose age is more than the limit, have to pay for the excess years to apply for this type of insurance. However, people of whatever age who have paid the premium for more than 10 years can benefit from this type of insurance.

Special insurance systems are provided for government employees and armed forces personnel. For employees, membership in the Tamin Ejtemaei insurance system is compulsory. This type of insurance ensures protection against unemployment, diseases and occupational accidents, and also supports for retirement.

Vulnerable groups

Since there is no agreed definition for vulnerability, it is not possible to list the vulnerable groups, but there are public and private organizations as well as NGOs which are providing specialized services for their defined target groups. Generally, there are two types of centres providing services to the vulnerable groups in Iran - public and private ones. Public centres are normally overpopulated with long queues. The beneficiaries who prefer less crowded places or being in close contact with specialists/service providers would refer to private centres which are usually smaller specialized clinics or centres. In Iran, there are two public organizations for vulnerable groups. Depending on the needs of the clients, these services can be in the form of cash or subsidies.

4 SOCIAL WELFARE

They serve as a complementary support system for vulnerable and low-income people. The most famous public organization, which is open to all old and disabled citizens, is called BEHZISTI. They provide a wide range of services to different vulnerable groups such as drug addicts, single mothers, children in labour, Unaccompanied minors, mentally and physically disabled persons, persons of high age and so on. Some services are socio-psychological sessions, consultation services, warm houses and dormitories, mental and physical rehabilitation services, treatment of addiction and more. The Imam Khomeini Relief Foundation also provides services to the female-headed households, orphans, families of inmates etc. to improve their livelihoods. Access to public services is equal for all citizens but, as mentioned, there are additional supports for

vulnerable groups who are covered by the communities/ organizations. There are some centres providing services for people in need under the supervision of BEHZISTI organization. Such services for vulnerable persons are free.

For more info about BEHZISTI please refer to: <https://www.behzisti.ir/> The provided address on their website: No. 1121, Fayaz Bakhsh street, Imam Khomeini square, Tehran, Iran. Tel: 982166702001

Behzisti Organization

Affiliated to the Ministry of Cooperatives, Labor, and Social Welfare, Behzisti organization is one of the most important specialized organization which provides wide range of services to vulnerable groups including psychological services such as telephone, in-person and virtual counselling, anxiety screening for



Photo: Unsplash 2018/ Bahram Bayat

4 SOCIAL WELFARE

5 to 6-year-old children, pre-marriage training, family-life training, life-skills training, psychological interventions in crises and natural disasters, etc.

Following, you may find further details on the main services of Behzisti Organization: Social Emergency (123) By dialing 123, people can contact experts to express their problems and receive specialized services. The experts include social workers and trained psychologists who provide specialized services to the target groups (people who are at risk or socially injured) 24 hours a day and, if necessary, refer them to intervention centers for social, psychological, and Legal interventions. Eligible people to receive these services are: Divorced couples and people who have serious family conflicts, women and girls who are at risk of social harm or are already harmed socially, people who intend to commit suicide or have attempted suicide, street and working children, abused spouses and children, people who are suffering from sexual identity disorders, runaway girls and boys, other people of all ages who are in critical situations.

Counselling

Behzisti provides counselling services through telephone to the public. Telephone counselling aims to address people's immediate psychological needs and improve their mental health. The counsellor helps callers to identify their needs and find solutions to their problems and enhance their abilities to make decisions. In all provinces, the governmental landline, 1480, answers the problems of callers in the fields of

pre-marriage, family, children and adolescents, education, employment, etc., from 8 am to 6 pm. The counselling is free of charge, and the caller should only pay a small amount for call charges.

Non-governmental counselling centers are also providing telephone counselling services (10-digit numbers) in 8 provinces. Respective telephone numbers can be found at: <http://moshaver.behzisti.ir/page.aspx?id=1480>

Contact details of in-person counselling centers can be also found at: <http://moshaver.behzisti.ir/ngo.aspx>

Psychological self-assessment during COVID-19 pandemic

This system aims to decrease psychosocial damages caused by coronavirus crisis. The results and the recommendations provided in this system are based on the answers to the questionnaires and cannot not replace specialized interventions and interviews.

To do this self-assessment visit below website: <http://corona.behzisti.net/>

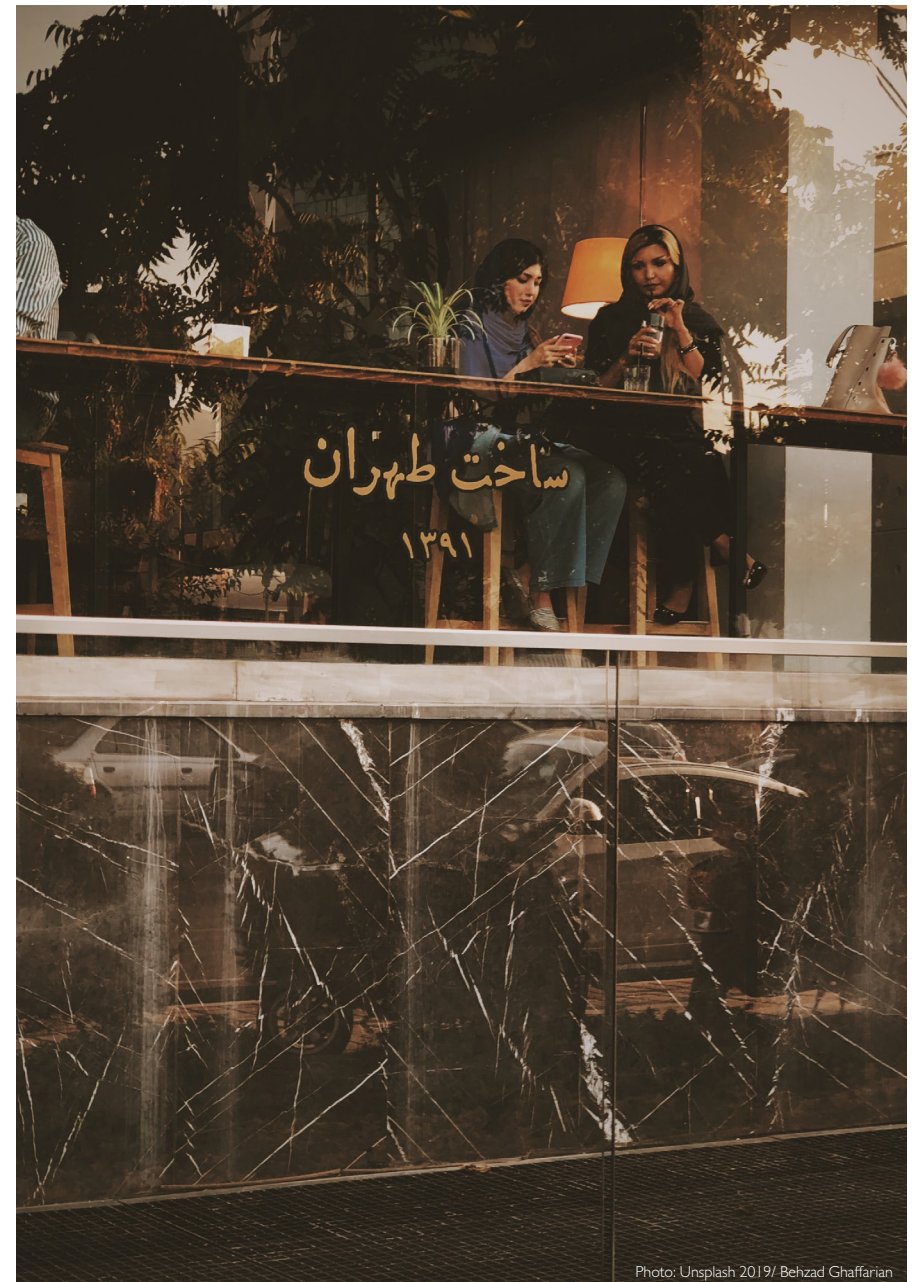
Intervention plan to reduce divorce

All citizens who intend to get a divorce can benefit from counselling services by following the instructions mentioned on below website: <https://zaman.behzisti.net/>

Centers approved by Behzisti

All centers which are approved by Behzisti and work in different domains can be found at: <http://shafaf.behzisti.net/map>

4 SOCIAL WELFARE



5 EDUCATION

General information on education

Education in Iran is divided into K-12 education and higher education. While K-12 education for school students is supervised by the Ministry of Education (<https://medu.ir/>), higher education is under the supervision of the Ministry of Science, Research and Technology (<https://www.msrt.ir/>). Prior to the university level, all schools are gender segregated, beginning at the pre-school level. Kindergartens and preschools are available at almost every district of cities. The tuition fee of these centres (one to five stars) varies according to the location, educational facilities, quality level of services, etc. Children and parents' Shenanameh (ID), medical checkup and vaccination certificate is required for enrollment. It is suggested to meet the centre's managers to talk about facilities and fees.

Cost, loans, and stipends

Generally, primary, secondary and higher education are almost free, although private schools and universities do exist and are permitted to charge tuition fees. The university entrance examination, called KONKUR, is based on the capacity in the university. As the capacity in universities has increased over the years, the competition is not as high as before, except for Iranian high-ranked universities and popular fields of study such as medicine or engineering. People with disabilities and people who live in remote areas as well as families of martyrs and veterans have special quotas for admission to universities. Most universities in Iran offer their own loans and financial aids to students. Office of

Educational Affairs in every university gives some discounts to students as well, according to their GPA rank compared to their peers. You may access respective information and requirements on each university's website. Students Welfare Fund is a governmental entity, which offers financial aids based on the students' conditions (marital status, city, study level). More information is available on: <https://www.swf.ir/>

Approval and verification of foreign diplomas

The Office of Graduate Students Affairs of the Ministry of Science, Research and Technology is responsible for the accreditation and verification of foreign diplomas. The list of acceptable universities is available on the following website: <http://grad.saorg.ir/> Necessary information for the recognition of foreign diplomas are available at the following link: <http://grad.saorg.ir/new2013>

Education for children with Special Needs

Due to the importance of rehabilitation and education of children with special needs and children who are suffering from hearing impairment, visual impairment, physical disability, intellectual disability, behavioral and emotional disorders, and multiple disabilities, Special Education Organization was founded under the supervision of Ministry of Education. More information can be found at: <http://csdeo.ir/>

Other useful websites: School books can be purchased via <https://irtextbook.com/>

5 EDUCATION

Educational and non-educational materials for children can be found at <https://www.roshd.ir/>

Online trainings for children with special needs are available at <http://amoozesh.csdeo.ir/>

Access for returnees

Returnees can enroll their children in kindergarten or school immediately after their return. They can also register for the university entrance exam if they have obtained a high school diploma. If there is a gap in higher education, they can resume their studies by paying a fine. The amount of the penalty varies depending on the type of university. Please refer to respective university for more information. Providing the identification documents and the latest academic degree is required to continue education.



Photo: Unsplash 2019/ Mostafa Meraji

General information

The Iranian government has joined the Convention on the Rights of the Child since 1993, but it is not required to adopt it if it does not comply with the laws of the Islamic Republic. The situation of children's rights in Iran is desirable in terms of access to health, education and other services. The government has set programs in terms of providing services to all children with special needs in urban and rural areas. According to the law, all children have equal rights to access health, education, and legal services. However, the socio-economic, cultural, and policy-oriented policies affect the quality of services and their access in different parts of Iran. Governmental entities such as the Ministry of Education and the Ministry of Health are directly responsible for child welfare. Each of them has offices in different cities of Iran.

Non-governmental actors dealing with children's well-being and rights

Many NGOs work as a powerful source of support to improve the situation of vulnerable children, such as child workers, refugee children, disabled children, children of poor families, and so on. NGOs provide support in many parts of Iran. However, some only operate in large cities. The most important NGOs are listed in Chapter 7.

Autism Spectrum Screening System

While this program informs families in different provinces of the country about autism spectrum disorder, it will

also evaluate and screen 2 to 5-year-old children who visit the screening centers together with their parents or teacher for the possibility of symptoms of this disorder. Then, if the child is suspected of having this disorder, a specialized diagnostic test will be conducted by specialized experts, and if the result is positive, the child will be referred to educational and rehabilitation centers for center-oriented and family-oriented interventions. Please visit the website mentioned below for more information: <https://www.behzisti.ir/service/Electronic%20services>

Access for returnees

Education and Public Health through Ministry of Education and Ministry of Health and Medical Education are accessible for all Iranian nationals, including returnees. Returnees can enroll their children in schools and benefit from health services upon arrival. Below you may find some related NGOs' websites for more information:

- Mahak Charity <https://mahak-charity.org/>
- Child Foundation <http://www.childf.com/>
- Children's Rights Association <http://www.irsprc.org/>
- Child Labour Association <http://apcl.org.ir/>
- Zanjireh Omid Charity <http://zanjirehomid.com/>



7 CONTACTS

International Organization for Migration (IOM)
UN Migration Agency
No. 8, Shahrzad Blvd.,
Darrous, Tehran, Iran
+98 (21) 2286 0691-4
iomtehran@iom.int
[http://www.iomtehran.net/
index.php/fa/](http://www.iomtehran.net/index.php/fa/)

**United Nations High
Commissioner for Refugees
(UNHCR)**
UN agency for refugee support
No. 3, East Emdad St., North
Shiraz Ave., Vanak Sq., Tehran
+9821 42939
irnte@unhcr.org

Behzisti Organization
Social support
No. 1121, Fayaz Bakhsh St., Imam
Khomeini Square., Tehran, Iran.
+98 2166702001
<https://www.behzisti.ir/>

International Red Cross
Humanitarian Aid
No. 4, Azar Dead-end, Next to
Akhtar Hospital, Sharifi Manesh
St., Elahieh, Tehran, Iran.
+9821 22645821-4
+9821 22600534, teheran@icrc.
org, <http://ir.icrc.org/>

**SHABESH Real Estate Listing
Website**
Accommodation
Unit 2, No. 16, At the corner
of 10th Shaghayegh St., Further
up Kourosh Mall, Sattari
Highway, Tehran, Iran, +98 (21)
46019066, www.shabesh.com/

**Royan Institute for Research
and Infertility Treatment**
Medical facility
Hafez St., North Bani Hashem
Avenue., Resalat Highway,
Tehran Iran, +98 (21) 23562000
<https://www.royan.org/>

Nader Pathological Lab
Medical facility
No. 14, 1st Floor, Mohajeri
Khameneh Alley, Northern
Jamal Zadeh St., Azadi Ave.,
Enghelab Square, Tehran, Iran.
+98 2166919373-4
<http://lab-nader.ir/>

**Specific Patients and
Transplant Sport Federation**
Social Support
No. 6, 1st Floor, Shahid Ansari
St., Nelson Mandela Ave.,
Tehran, Iran.
+9821 26202628
<http://www.sptfiran.ir/>

Soudeh Medical Center
Medical facility
Imam Khomeini Sq., Shahrak
Vavan, Islam Shahr, Tehran,
Iran.
+9821 54469
<https://soodehmc.ir/>

Iran Insurance
No. 51, West Brazil St., South
Shirazi St., Mollasadra Ave.,
Vanak Square, Tehran, Iran.
+9821 86092238
<http://iraninsurance.ir/home>

Iran Assistance Company
No 4, 15th St., Gandhi St.,
Tehran
[https://iranassistance.com/
home/index](https://iranassistance.com/home/index)
+9821 88648400
[https://iranassistance.com/
home/index](https://iranassistance.com/home/index)

**Central Helal Ahmar
Pharmacy**
Medical facility
No. 290, Taleghani Ave.,
Sephobod Gharani Cross-
section, Tehran, Iran, [http://
www.mpo-helal.org/fa/
pharmacist/centralpharmacy](http://www.mpo-helal.org/fa/pharmacist/centralpharmacy)

Nader Specialist Clinic
Medical facility
No. 14, 1st Floor, Mohajeri
Khameneh Alley, Northern
Jamal Zadeh St., Azadi Ave.,
Enghelab Square, Tehran, Iran.
+98 2166919371-2
<https://clinic-nader.ir/>

Rare Diseases Foundation of Iran
Medical facility
No. 14, 1st Floor, Mohajeri
Khameneh Alley, Northern
Jamal Zadeh St., Azadi Ave.,
Enqelab Square, Tehran, Iran.
+9821 66913244-8
<https://radoir.org/>

Aban Pharmacy
Medical facility
Karim Khan Zand Ave., in the
corner of North Kheradmand
St., Tehran, Iran.
+9821 88849011-5

7 CONTACTS

Erfan Hospital
Medical facility
Shahid Riazi Bakhshayesh St.,
Sarv Junction, Saadat Abad,
Tehran Iran
+9821 23021000
info@erfanhospital.ir
www.erfanhospital.ir

Tehran Heart Center
Medical facility
Next to Jalal Al-e-Ahmad
Junction, North Karegar Avenue,
Tehran-Iran
+9821 88029600 - 69
email@thc.tums.ac.ir
<http://thc.tums.ac.ir/>

Noor Eye Hospital
Medical facility
96, Esfandiar Blvd, Valiasr
Avenue, Tehran Iran
+9821 82400
<https://www.noorvision.com/>

Fars Psychological Clinic
Medical facility
Alley #2, Sarbaz BLVD, Shiraz,
Fars, Iran.
+98 71 38304481

Milad Hospital
Medical facility
Near Milad Tower, Hemmat
Highway, Tehran, Iran.
+98 21 84090
<http://miladhospital.com>

Shariati Hospital in Tehran
Medical facility
Jalal Al-e-Ahmad, North Karegar
St., Tehran, Iran.
+98 21 84901000
shariatihosp@tums.ac.ir
<http://shariati.tums.ac.ir/>

**Society to support children suf-
fering from cancer (MAHAK)**
Medical support for children
MAHAK Pediatric Cancer
Treatment & Research Center,
MAHAK Blvd., Prof. Parvaneh
Vossough St., Shahid Majdi Blvd.,
Artesh Highway, Tehran, Iran.
+9821 23540

**Charity foundation for special
diseases**
Social support
No. 2, at the corner of East
Saeid St., South Bahar Str., North
Kaveh Blvd, Tehran, Iran.
+98 21) 22783465
+98 21) 22765423
info@cffsd.org

Shahid Rajaei Heart Hospital
Medical facility
Tehran, Niayesh and Vali Asr
Intersection
+9821 23921
<http://www.rhc.ac.ir/>

Kilid
Accommodation
<https://kilid.com/>

**The Office of Graduated
Students Affairs**
Education
No. 27, Shahid Mousavi St.,
Enghelab Ave., Ferdowsi Square,
Tehran, Iran.
+9821 96664551
<http://grad.saorg.ir/>

Child Foundation
Social support for children
No. 12, Sarafras St., Shahid
Beheshti Ave., Tehran, Iran.
+9821 42510
<http://www.childf.com/>

Children's Rights Association
Social support for children
No 37, Soltani Alley, North
Sohrevardi, Seyed Kahndan,
Tehran, Iran.
+98 2188531114
<http://www.irsprc.org/>

Child Labor Association
Social support for children
No17, 3rd Alley, Asad Abadi St.,
Tehran, Iran.
+98 2188531114 [http://apcl.org.
ir/](http://apcl.org.ir/)

Zanjireh Omid Charity
Social support for children
No.31- Fana Khosrow St.- Tajrish
Sq.- Tehran, Iran.
+9821 22747681
<http://zanjirehomid.com/fa>

7 KONTAKTE

Iranian Social Security Organization (Tamin Ejtemaei)
Social security
No. 359 Azadi Ave., Tehran, Iran
+9821-64501
info@Tamin.ir
www.tamin.ir

Central Insurance of Iran
Insurance
No. 2, Maryam St., Mandela Ave., Tehran, Iran
+982124551000
secretariat@centinsur.ir
https://www.centinsur.ir/

Karboom
Labour
https://karboom.io/jobs

Iran Chamber of Guilds
Chamber of Guilds
No. 1, Vafa Alley, Golriz St., Shoa Sq., Ghaem Magham Avenue. Tehran Iran
+98 (21) 88345962 and 88345965

Tehran Chamber of Guilds
Chamber of Guilds
No. 456, Malek Junction, Shariati Avenue, Tehran Iran
+98 (21) 85543000
info@otaghasnaftehran.ir
www.otaghasnaftehran.ir/

Iran Estekhdam
Labour
https://iranestekhdam.ir/

Divar Online Ads
Labour
www.divar.ir

Jobiran
Labour
No. 26, Western part of Vahdat Hall, Khark St., College Bridge, Enghelab Ave., Tehran, Iran.
+98 (21) 66747747
info@jobiran.com
www.jobiran.com

Iran Job
Labour
Azar Junction, Sheykh Bahaei Avenue., Isfahan
+98 (21) 91303050
support@iranjob.ir www.iranjob.ir/

Technical and Vocational Training Organization (TVTO)
Education
Khosh Crossing, Azadi Avenue, Tehran
+98 21 66941250 (Ext. 1289- 1058)
info@irantvto.ir
www.irantvto.ir

Iran File Real Estate Listing Website
Accommodation
Unit 11, Level 4, No. 41, Pouya Tower, Shah Nazari St., Madar Sq., Mirdamad Blvd., Tehran, Iran
+98 (21) 22905400
contact@iranfile.ir

Bank Maskan (Housing Bank)
Financing
No.14 ,Attar St ,Vali-asr Ave, Vanak Sq ,Tehran , Iran
+98 21 61088
info@bank-maskan.ir
http://bank-maskan.ir/

E-estekhdam
Labour
https://www.e-estekhdam.com/

Khatam Al-Anbia Specialty and Subspecialty Hospital
Medical facility
Rashid Yasemi Street, Upper than Mirdamad Blvd., Vali- Asr Avenue., Tehran Iran
+98 21 88884040
www.khatamhospital.org/

Sheypour
Labour and accommodation
https://www.sheypoor.com/

8 AT A GLANCE

Measures to be undertaken before return

- **Medical documents:** Make sure that your case worker is fully aware of your health conditions, your medical needs can be taken care of in your city of return and that you collect your medical history as precise as possible.
- **Job search:** Improve your vocational skills and do not forget that your skills are the most valuable asset you possess to start a business after your return.
- **Accommodation:** Make sure about your search for an accommodation before your return.
- **Health insurance:** Explore the health insurance schemes and find the most suitable to your needs.
- **Education:** Receive all relevant certificates if you or your children have taken part in any educational program in the host country.
- **Health:** Be aware of your psychosocial and health needs and also your children's and benefit from the available social services.
- **Contacts:** Make use of the contact information shared in Chapter 7 to plan your return in a proper manner.
- **Birth certificate:** If your child was born in Germany, approach the Iranian embassy in the host country to get advice on how to legalize your child's birth certificate to avoid inconvenience after your return.

Measures to be undertaken immediately upon arrival

- **Insurance:** Try to benefit from one of the insurance schemes in your country to reduce your medical expenses in long run.
- **Job:** You will have a lot of rivals in job market, so identify your strengths, weaknesses, opportunities and threats. Focus on your abilities and make the best strategic decisions to start a successful business. In case, you are looking for employment opportunities, make sure that your employer can provide you with a insurance, if not possible. Alternatively you can make use of self-payer insurance programs.
- **Accommodation:** Rental costs usually take a huge amount of your income. Be realistic and try to find a home suitable to your budget.
- **Education:** Select an educational system and major that improves your vocational skills in line with your interest.
- **Children:** Ensure that you keep part of your income for the educational costs and wellbeing of your children.
- **Information:** Reintegration will be a difficult and challenging process. Therefore, try to get familiar with all measures introduced in this info sheet, be patient, smart, and positive to manage challenges successfully.
- **ID card:** If you have lost your identification documents, approach one of Pishkhan Dowlat offices in the vicinity of your home and apply for them as soon as possible.

